

## Internet browsers

Performance Development Online (PDO) is supported on the following internet browsers:

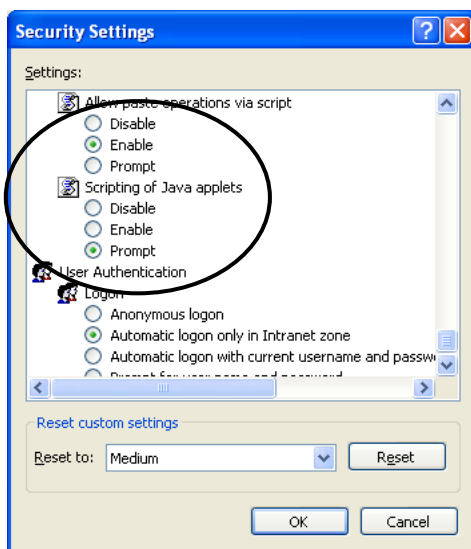
- MS Internet Explorer 7.0
- Mozilla Firefox 3.0

Mac users must use Firefox.

## Security certificates

When you first sign into PDO you may be prompted to download applets and/or security certificates to ensure full functionality of the software. If you are not prompted and you have error messages or pop-ups relating to applets once you are using the system, check the following within your internet browser:

- Go to Tools > Internet Options > Security Tab
- Click the Custom Level button
- Scroll down until you see selections on 'Scripting of Java applets'



- if 'enabled' is selected, change it to 'prompt', click ok
- Click ok again

## Pop-up blockers

It is recommended that pop-up blockers be allowed for the PDO website ([monash.softscape.com](http://monash.softscape.com)).

## Browser help

More information on desktop requirements and browser settings can be found in the 'PDO browser help' document on the Performance development website.

PDO help

A range of guides and tools to assist you with PDO and the Performance Development Process can be found on the Performance Development Process: Academic Staff website.

For assistance and support with PDO, contact the HR Enquiries Team:

- Phone: +61 3 9902 0400 (hours are 9am-5pm)
- Online: [ask.monash](https://ask.monash)