

Key Result Area	Action/Project Description	Targets/KPI's	Link to University Priority	Accountability	Timeline
Strengthening Community	<b>Access Monash</b> Support the program in providing access to the most able students regardless of means and circumstances	Transition the program from project to ongoing an operation	Attract the most talented students irrespective of means and circumstances	SAS	31-December-2007
Strengthening Community	<b>Student Financial Aid</b> Enhance the provision of financial aid to students	Create an emergency one-off grants scheme	Attract the most talented students irrespective of means and circumstances	SAS	01-July-2007
Strengthening Community	<b>Coursework Scholarships</b> Optimise the administration of non-research scholarships across the University	Finalise consultation and liaison with faculties to ensure all non-research scholarships are administered as a shared service arrangement	Attract the most talented students irrespective of means and circumstances	SAS	31-December-2007
Strengthening Community	<b>U.S. Financial Aid</b> Complete re-certification of Monash University as a provider of U.S. Financial Aid	Complete and submit all documentation, policies and procedures for the USA Department of Education to facilitate Monash University continuing as a provider of the U.S. Financial Aid Program	Attract the most talented students irrespective of means and circumstances	SAS	01-April-2007
Facilitating an Information Culture	<b>Callista Business Improvements</b> a) DEST compliance related works b) Callista Connect implementation c) Develop on-line admissions for use from May 2008 d) Evaluate Callista for contract purposes	Project complete	Implementing an Information Management Strategy	SAS	31-December-2007

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Facilitating an Information Culture	<b>Online parking permit facility</b> Project to provide improved student and staff access to purchasing permits	Facility operational for the commencement of Semester 1	Implementing an Information Management Strategy	SAS	31-January-2007
Facilitating an Information Culture	<b>Timetabling facility for Monash South Africa</b> Implementation and local training for use of Syllabus Plus	System installed and operational	Implementing an Information Management Strategy	SAS	30-March-2007
Facilitating an Information Culture	<b>Storage and Publishing of Credit Precedents</b> Analysis of University-wide needs and development of options	Capabilities of Callista and In2Monash investigated and a plan prepared for a future development	Implementing an Information Management Strategy	SAS	30-June-2007
Facilitating an Information Culture	<b>Advanced Standing functionality</b> Implement new Callista module, and implement functionality across the University	Project complete	Implementing an Information Management Strategy	SAS	30-June-2008
Facilitating an Information Culture	<b>Grade Point Average and WAM implementation</b> Configuration of Callista to calculate and display GPA and Weighted Average Mark	Project complete	Implementing an Information Management Strategy	SAS	30-June-2007
Facilitating an Information Culture	<b>Proof of student identity</b> Project to ascertain and implement mechanism to establish the identity of enrolling students	Policy in place and implementation strategy planned	Implementing an Information Management Strategy	SAS	31-December-2007

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<b>Facilitating an Information Culture</b>	<b>Curriculum Data Management System</b> Project to implement a facility to support and ensure adherence with approved University principles and processes for course and unit proposals and amendments, and to enhance the efficiency of the recording and subsequent reporting of approved offerings	Project complete	Implementing an Information Management Strategy	SAS	31-December-2008
<b>Enhancing Service Culture</b>	<b>Student Transport Concession</b> Re-develop existing facility to comply with 2007 State innovations on the issuance of student transport concessions	Transport concession process integrated between University and Transport Authority	Improving the Monash student experience	CS SAS	30-June-2007
<b>Enhancing Service Culture</b>	<b>Student Communication</b> Construction of a framework within which staff of the University will understand the available mechanisms to communicate with students, the most appropriate one for their situation, and to consider how best to store important communications.	Key stakeholders have agreed on a framework and an implementation project planned	Implementing an Information Management Strategy	SAS	31-March-2007
<b>Enhancing Service Culture</b>	<b>Off-shore campus support</b> Systematic visitation to Malaysia and South Africa campuses through Cross Campus Staff Mobility program and other funds, to provide direct local business and Callista assistance (including system enhancements) and establish ongoing working relationships	Visits occur as scheduled	Implementing an Information Management Strategy	SAS	31-December-2007

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<b>Enhancing Service Culture</b>	<p><b>Handbooks on line</b> Establish mechanism for the transmission of data into the online Handbook, make that publication more user friendly, in the context of a hardcopy Handbook not being produced for general domestic use.</p>	Mechanism in place for 2008 Handbook (viz. uploading, and print on demand from web)	Improving the Monash student experience	SAS	31-October-2007
<b>Enhancing Service Culture</b>	<p><b>Overseas Student Health Cover</b> a) Development of policy for whole of course or visa cover b) Arrange a tender process for OSHC providers</p>	Policy approved, and tender awarded	Implementing an Information Management Strategy	SAS	31-December-2007
<b>Optimising People Potential</b>	<p><b>Staff Wellbeing Initiatives</b> a) Recognise &amp; reward staff achievements b) Encourage continuous learning through career development programs &amp; staff development activities c) Continue timely performance management activities for all staff</p>	Implemented for all staff	Attract & retain valuable staff.	SAS	31-December-2007